

# Nice Software Solutions

## *“Quality Assurance Framework” - Streamlined*

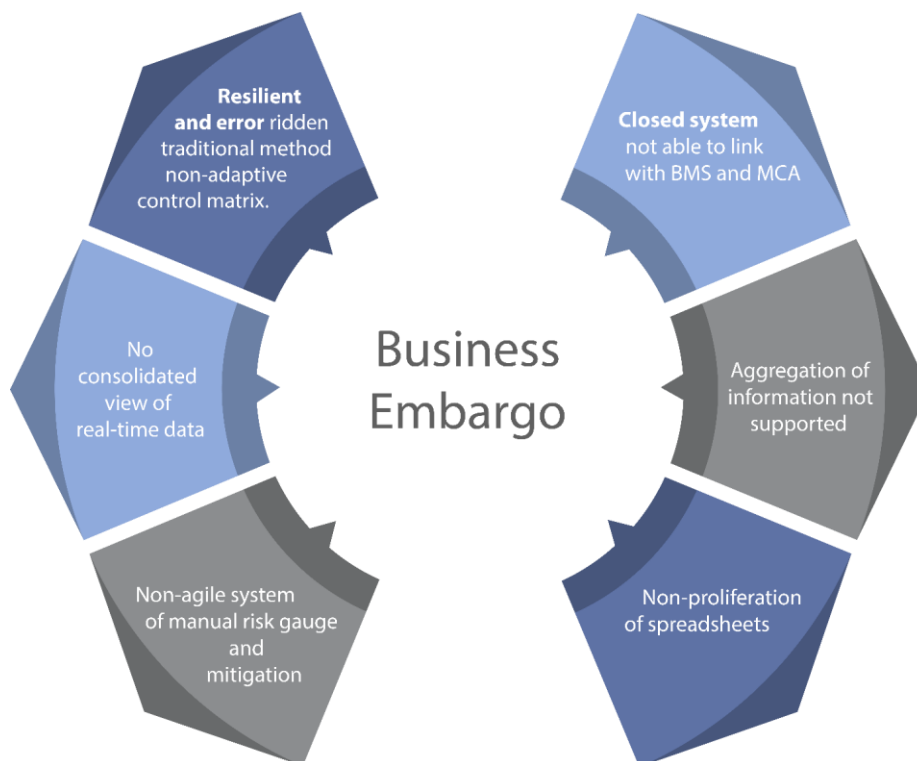
*As a finance major began to scan through their trove of strategies & operations, the grey area that stood out was the technology underpinning the domain - its capability, efficiency, and ability to stave off the risk. The case study walks you through the business impediments and the profound solution proffered by NSS to optimize the bank wide reporting and bridge the efficiency gap with stabilized risk modelling*

*An Automation  
Project, powered by  
'Nice' on  
MicroStrategy  
technology.*

## Tactical Issue

The Global Consumer Risk Quality Assurance Framework (QAF) provides a common end-to-end risk control framework which ensures that high risk elements across each phase of credit cycle are executed. The Global Credit Risk – Quality Assurance area is using a traditional in-house development based on traditional tools like MS SharePoint, MS InfoPath, MS Access and MS Excel to capture the results of control execution.

## Business Embargo: The key business issues



## “Nice” spotlight: Opportunities mined from challenges

NSS’ BI team of experts designed a solution considering cross-organizational integration of information for decision-support purposes such as sales reporting, key performance indicators (KPIs), and trends analysis. Personalized and customized customer relationship management (CRM) reporting helped the business users to understand customer needs, strengthen customer relationships, track trends, identify profitable areas, and prevent fraud.

## Solution strategy innovated: The NICE pursuit

### Our Role

- Architecture design, Installation, and technology solution
- Requirement un-earthed, data analysis, and data modeling
- BI application designing and development
- Knowledge transfer

### Our Focus

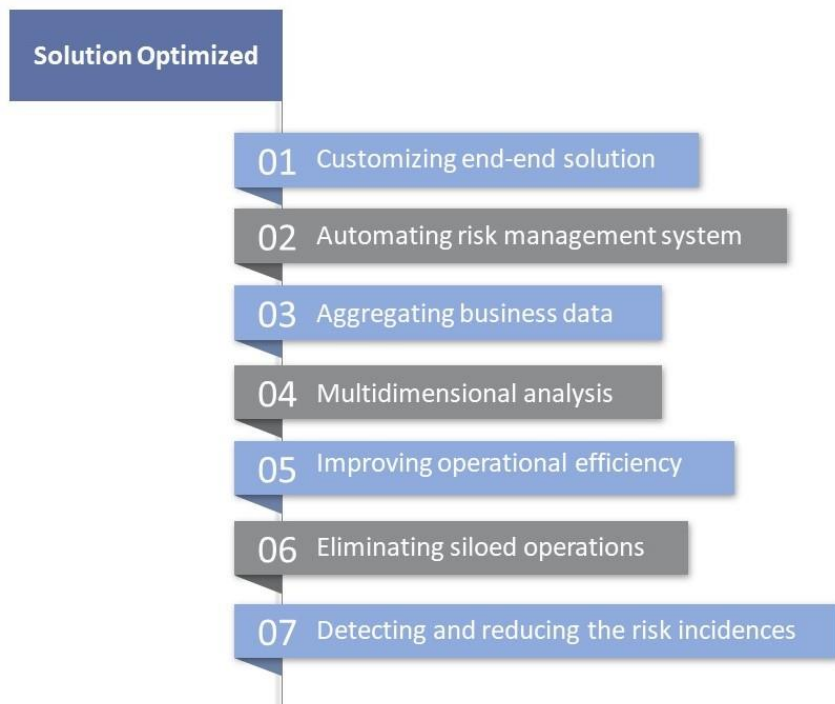
#### MicroStrategy deployment

- Granular insight to tangible action risk analysis dashboard for multilevel and multidimensional analysis in collaboration with business. Summary analysis for monthly and quarterly data at regional and country.
- Dramatic reduction in turnaround time in managing the varied variables involved in financial transactions through powerful and compelling visualizations.
- Smooth promulgation of the PDF's and documents across levels for quick and offline analysis and comparative study.
- The precision to transforming the extant reporting process led to a cost effective and time-saving solution.

#### Standardized model

- Created and deployed single screen consolidation to display all aspects of global risk factors on the bank portal for users
- Visualized key metrics for business users with access to secured and critical data based on aggregated information from disparate data sources.
- Our team of DWH and BI experts designed a standardized model to create a unitary reporting structure with clear allocation of elements to categories and made it dynamic to maximum extent, thus decreasing the maintenance effort related to these structures. Chunked complex business process into automated workflow thereby reducing the complexity for the user to be able to make swift decisions

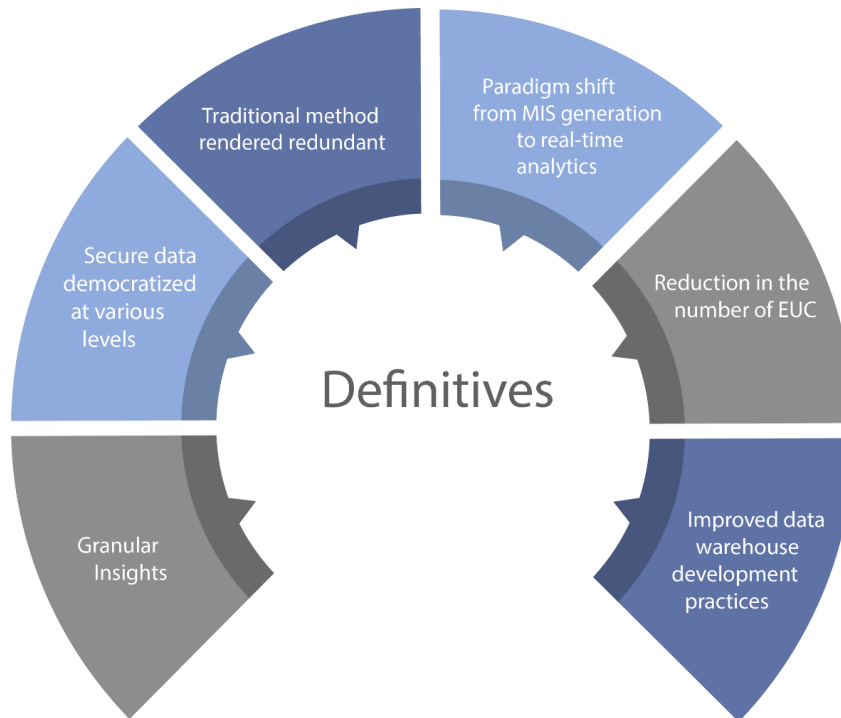
## Intelligent Solutions Proffered



## Proof of Points



## Definitives



### The “Nice” USP

Our customized end-to-end BI solutions are employed by leading financial organizations and firms to improve speed and agility, for risk aversion, enable calculated decision-making, and drive down costs and additionally empower our customers to explore many more opportunities for benefits by harnessing their investment in any BI platform. We understand and foresee that our BI solutions will be an extension to their current reporting capabilities. Our USP lies in our personalized approach to provide solutions to client’s technical, function and non-functional needs.

To learn more about our innovative functional and technical workshops, prototype designing activities, customized onsite and online trainings, educative handholding sessions and end user specific interactive videos and courses, please visit us [www.nicesoftwareolutions.com](http://www.nicesoftwareolutions.com) or email us at [info@nicesoftwareolutions.com](mailto:info@nicesoftwareolutions.com).